

BORGSTENA®

Dual Borgstena Policy

Through this policy, the Dual Borgstena Group seeks to establish and disseminate its values and principles within the organisation and its stakeholders with a commitment to keeping it up to date and establishing OBJECTIVES and GOALS in line with this framework.

- Our customer's success is the key to our success. We aim to SATISFY OUR CUSTOMERS, by offering high quality differentiated and sustainable products, with a focus on CONTINUOUS IMPROVEMENTS in areas such as innovation, quality, environment, safety, technology, and social responsibility, always focused on what drives us, the people. We LEAD by example, trying to integrate the organisation's values, understanding that our employees are an essential part of achieving and spreading our vision and strategy.
- As a company that strives in INNOVATION, we transform ideas into textile processes and products, always providing the best alternatives in line with our customer's and other involved parties expectations, with a view to using more sustainable resources and raw materials, while also looking to develop new processes, technologies or business areas that allows for differentiation.
- PEOPLE are the centre of our company therefore we aim to uphold social responsibility as a fundamental anchor of our management process, promoting ethical conduct based on integrity, transparency, and honesty. We reinforce the need for fairness based on respect for the individual and their rights, always with a view to inclusion, transmitting and fostering practices of non-discrimination based on gender, ideology, or belief, respecting working conditions and freedom of choice and association. We try to always protect each team member's individualities, limitations and difficulties treating everyone with fairness and respect, offering access to adequate training so employees can perform their duties well, whilst supporting career growth and good relations.
- The ENVIRONMENT, SAFETY AND HEALTH of our employees is paramount to us. Every employee and involved party are provided with the information and means to work in a safe and healthy environment. We strive to ensure that risks in the workplace are assessed periodically, to identify hazards and reducing their risks. As such, we continually pursue good practices in the workplace, preventing work-related injuries and health problems, we provide protective equipment, and we consult employees regarding the various issues, promoting their active participation. Protecting the ENVIRONMENT is imperative for us, we try to protect the environment by mitigating our impact on the ecosystem, biodiversity, and climate change, promoting the monitoring, control, and prevention of pollution. Reducing the consumption of natural resources (such as water and energy), using materials that encourage circularity and more sustainable alternatives that guarantee a reduced CO₂ footprint are considered throughout all the organisation's processes.
- INFORMATION is the most precious asset for a company and the main source for decision-making, so its protection is essential. The organisation is committed to protecting the information security of all parties involved ensuring its confidentiality, integrity, and availability, as well as protecting personal data of all involved parties.
- Dual Borgstena undertakes to comply with all legal requirements, as well as any contractual regulatory requirements, international standards and any other requirements that may apply to us and this policy.

Borgstena, 2024-01-10

Jorge Machado

Chief Executive Officer

BORGSTENA®

Threading to
the new mobility