

BORGSTENA®

Dual Borgstena POLICY 杜倍方针

Dual Borgstena Gruppen will obtain external and internal customer satisfaction through our VALUES:
杜倍集团将通过我们的价值观实现内部和外部客户的满意:

Innovation / 创新

Innovate, transforming ideas into textiles, processes and products or improved services with added value to the company and our customers, understanding well their needs and exceeding continuously their expectations offering innovative products, processes and services. Develop new business areas.

通过创新将理念转化为纺织品，改进生产过程，提升产品和服务质量，为公司和客户增值服务。更好的了解客户需求，提供创新化产品、流程和服务，不断超越客户期望，并开发新业务发展领域。

Customer Focus / 关注客户

Our customer's success is the key to our success. We must satisfy our customers by delivering high quality products and constantly implement continuous improvement activities in areas such as services, cost, quality, environment and technology.

客户的成功是我们成功的关键，为了满足客户需求，我们提供高质量的产品，并持续改进我们的服务、成本、质量、环境和技术。

Interest in People / 关怀员工

People are the centre of our company and whom we shall continuously reward with training, respect, career growth and good relationships. Involve all employees, engage and encourage them to partake in identifying risks and opportunities with the aim to continuously improve the safety and health of all.

以员工为核心，培训员工，尊重员工，规划员工职业发展路径，培养员工良好关系，以此不断激励员工成长。鼓励全员参与，为员工安全和健康的持续改进作贡献。

Continuous Improvements / 持续改进

We shall challenge ourselves to achieve excellence in all areas. Our ability to continuously improve in management, efficiency, quality and costs is critical to our success.

我们在各个领域挑战自己以成就卓越。不断提升管理，效率，质量和成本的能力，追求成功。

Honesty & Integrity / 诚实守信

General ethics and our values should be a guide in our daily decisions. An honest and open atmosphere shall be cultivated within the organisation.

道德规范和价值观是我们日常决策的指导准则。在公司内部我们提倡诚实、开放的工作环境。

Leadership / 领导力

Lead by example and with high regard for people. Delegate, decentralise, have faith in people's abilities. Integrate the company's values in the workplace. Understand that all employees are equally important for our vision to be attained.

以身作则，以人为本。授权员工，放权给员工，信任员工的能力。融合公司的价值观到整个工作场所，明白要实现公司的远景，所有的员工同样重要。

Environment, Safety & Health / 环境、健康和安

The organisation shall endorse a philosophy with focus on environment, health and safety, where customers, employees, and the interested parties in general can feel confident in our efforts to protect people, offering safe and health-conscious working conditions, eliminating dangers and reducing risks, natural resources and the environment as a whole, continually reducing the impact we may have, accomplishing all applicable laws and regulations in force. We shall guarantee the health and safety of all workers through the continuous application of safe and health-conscious practices preventing injuries and health problems relating to work.

公司注重环境，健康和安。为整体环境，我们将持续不断的降低我们自身存在的对环境和安全可能产生的不良影响，消除隐患，降低风险，保护自然资源，完全遵守法律法规，使客户、员工和利益相关方对我们在人员、资源和环境保护方面所做的努力充满信心。不断实践安全标准，持续实施安全和健康意识做法，防止与工作有关的伤害和健康问题，保证全体员工的健康和安全。

Information Security / 信息安全

Information is the most precious asset for a company, being the main source for decision-making, therefore, its protection is essential. The organisation undertakes to safeguard information security of all parties involved, ensuring its confidentiality, integrity, and availability, in line with the contractual, legal requirements and standards. The organisation also endeavours to protect personal data of all involved parties.

信息是企业最宝贵的资产，是企业决策的主要来源，对信息的保护至关重要。公司致力于保护其利益相关者的信息安全，确保其机密性、完整性和可用性符合合约，法律和监管要求。我们同样注重保护其利益相关方的个人身份信息。

Borgstena, 2022-01-07



Jorge Machado

Chief Executive Officer

BORGSTENA®

Threading to
the new mobility